Ask for a new feature

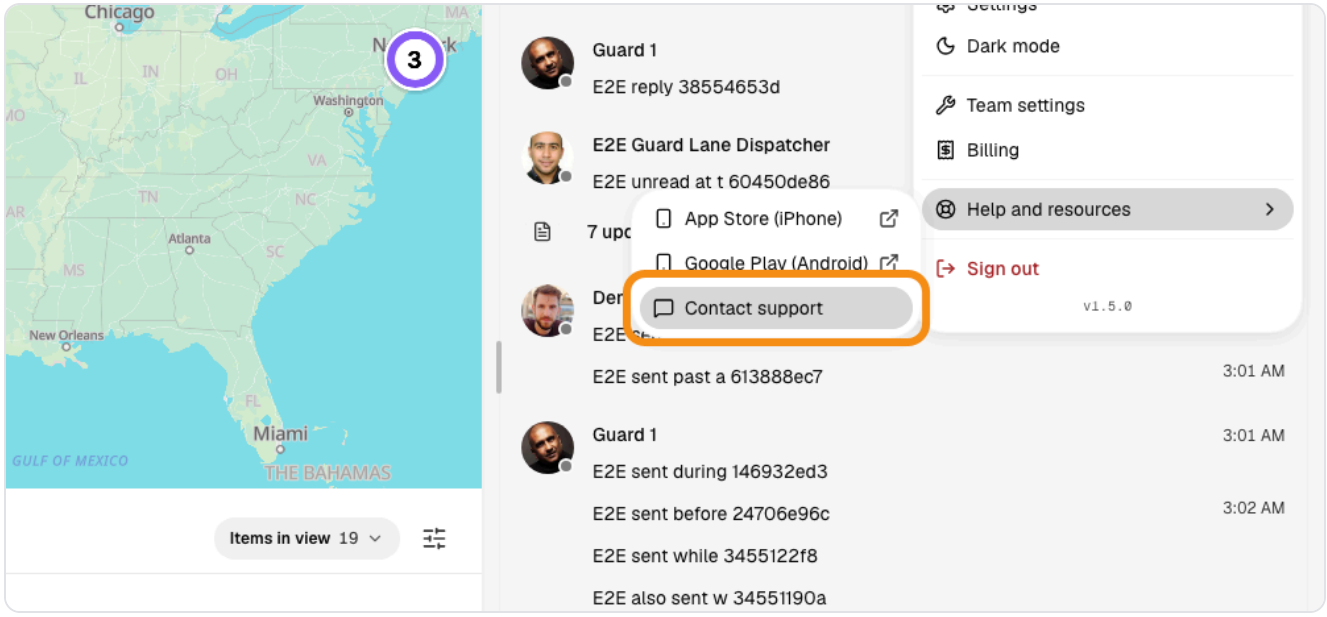
Tell us what you wish TeamMap did, right from the app. A person reads every message and replies by email.

Before you start

- You are signed in to TeamMap: on a computer at app.teammap.co, or in the phone app.
- Anyone on your team can send one: owners, managers and guards.
- Think of one real time it got in your way. One real example helps us more than a long list.

1 Open Support

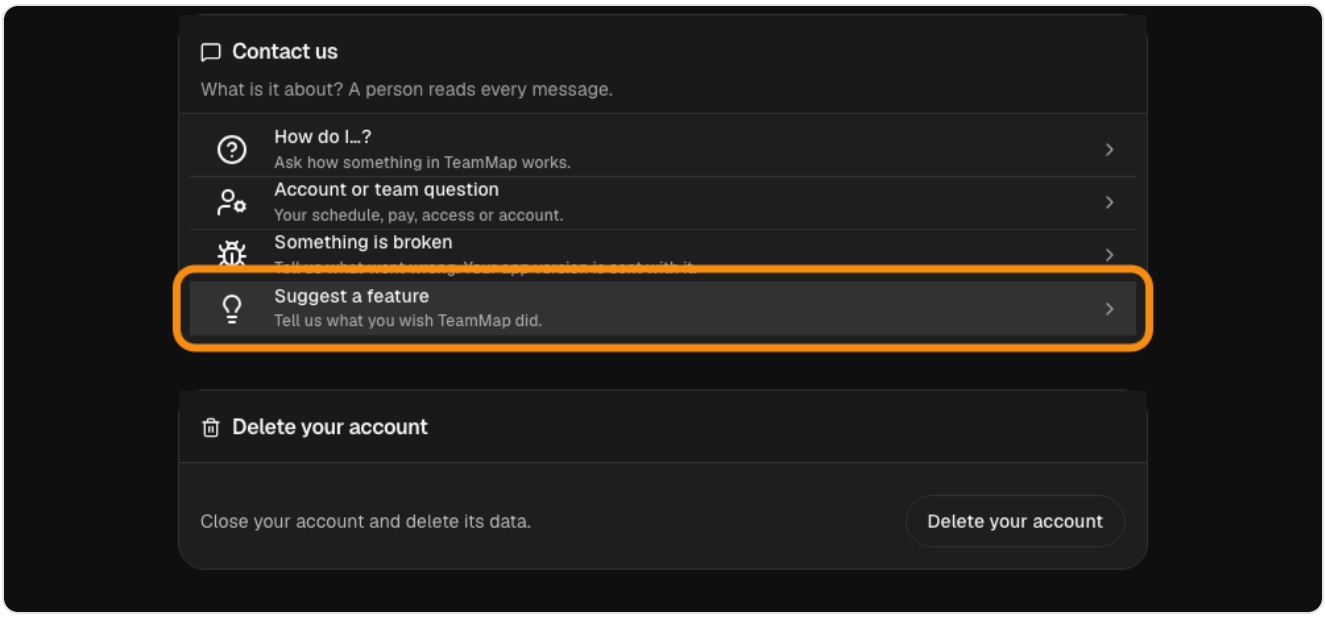
1. Click your picture at the top right.
2. Click Help and resources, then Contact support. The Support page opens.
3. On the phone: tap your picture, then Help & support.



Click Help and resources, then Contact support.

2 Pick Suggest a feature

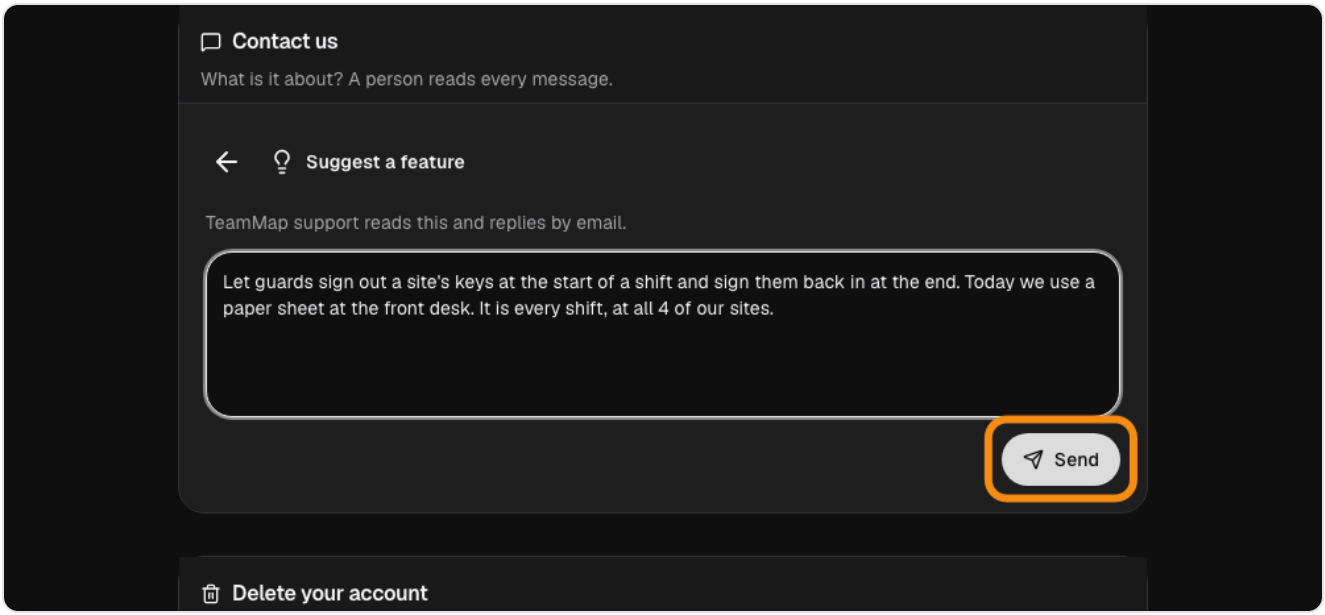
1. Under Contact us, click Suggest a feature.



Click Suggest a feature.

3 Say what you need, then send

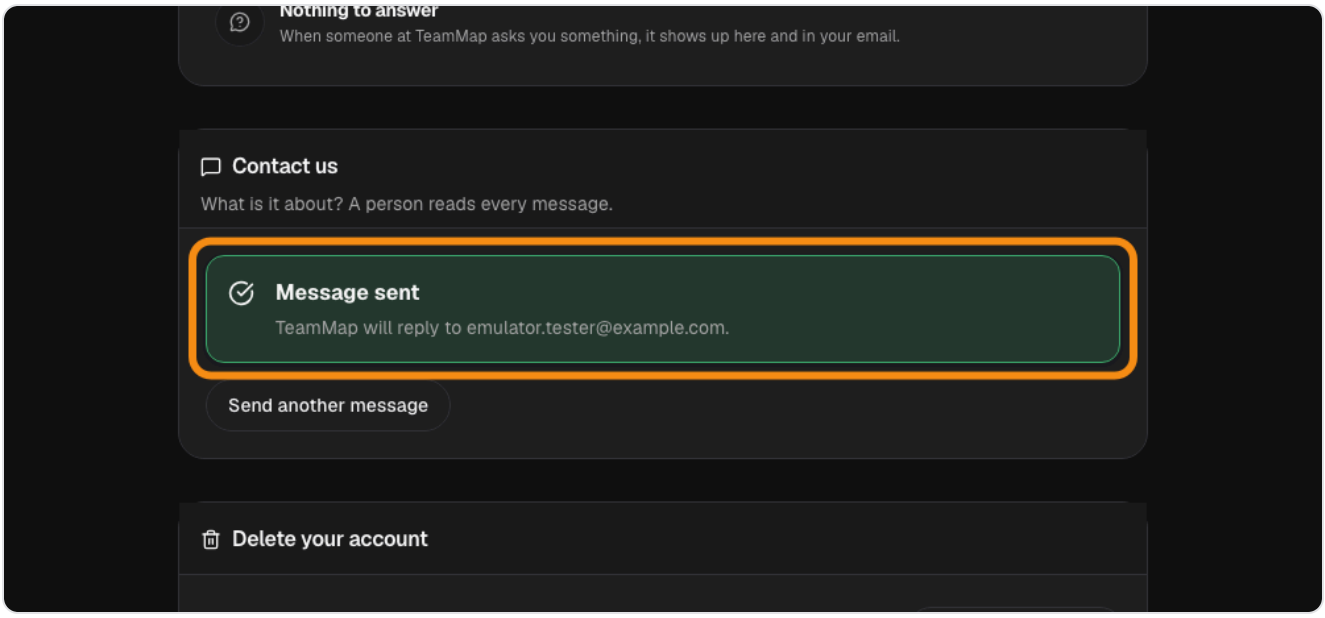
1. What were you trying to get done?
2. What got in the way, and what do you do today instead?
3. Who does it hit, and how often? One guard once a month, or every guard every night.
4. Click Send.



Type your idea, then click Send.

4 We reply by email

1. TeamMap support reads it and replies to your email address.
2. Have a second idea? Click Send another message. One idea per message is easiest to track.



Message sent, with the email we will reply to.

What makes a good request

The job, not the button	Say what you were trying to get done. We may know a faster way, or build it so it works for every team.
A real example	One time it happened: which site, which shift, and what you did instead.
Who and how often	One guard once a month, or every guard every night. This helps us decide what to build first.
One idea per message	Send a second message for a second idea.

What happens next

A person replies	Someone at TeamMap reads it and replies to your email.
Not signed in?	Email hello@teammap.co with the same details.

Questions, or want TeamMap set up your way? Book a demo or contact us, and we will customize your account.

Book a demo | Contact us