TeamMap: phone settings for guards

Set these once before your first shift. If one is off, TeamMap can't clock you in, follow your rounds, or reach you in an emergency.

iPhone

Settings → Apps → TeamMap

Location MUST clock in, rounds, live map	**Always**, and turn **Precise Location** on
Notifications MUST SOS, shift and chat alerts	**Allow Notifications** on. If shown, turn **Time Sensitive** on
Camera MUST QR stickers, clock-in photo	On
Motion & Fitness tracks better, saves battery	On
Microphone radio, voice notes	On
Photos attach pictures to reports	Full Access or Limited
Background App Refresh	On
Calendars optional: shifts in your calendar	Your choice
Low Power Mode	Off during your shift (Settings → Battery)

Android

Settings → Apps → TeamMap → Permissions

Location MUST clock in, rounds, live map	**Allow all the time**, and turn **Use precise location** on
Notifications MUST SOS, shift and chat alerts	On
Camera MUST QR stickers, clock-in photo	Allow while using the app
Physical activity tracks better, saves battery	Allow
Microphone radio, voice notes	Allow while using the app
Battery MUST so Android doesn't stop TeamMap	App battery usage → Allow background usage on → **Unrestricted**
Modes access (Do Not Disturb) SOS rings through silent	Allow when TeamMap asks
NFC only if your site uses tap tags	Settings → search **NFC** → On
Calendar optional: shifts in your calendar	Your choice

Clocking in (both phones)

1. Tap **Clock in** on your shift, tap the **QR code** row, and scan the site sticker inside TeamMap. The phone's own camera app doesn't count.
2. Don't tap X or Back. Tap the black **Take photo & clock in** button at the bottom.
3. If Settings opens, pick **Allow all the time** (iPhone: **Always**), then go back. Take the selfie and tap the checkmark (✓).

Something not working? teammap.co/guides/phone-settings. Can't find a setting? Search Settings for "TeamMap". Still stuck: call your supervisor.